

Quality Management

Experienced

Customer Liaison - Night Shift

Full Time - Newark, USA

The Motherson Group is one of the 15 largest full system solutions providers to the global automotive industry, serving multiple further industries, such as rolling stock, aerospace, medical, IT, and logistics, with over 190,000 employees across 44 countries worldwide.

Что вы будете делать

- Represent SAS at customer site; verify modules in incoming, assembly & end-of-line (EOL) areas
- Initiate, coordinate & expedite sort activities to address quality concerns quickly
- Investigate quality & delivery issues at customer location; coordinate with SAS Operations & Quality
- Assess validity of customer complaints—determine if due to SAS quality or customer process
- Act as first contact for customer inspectors, planners & key personnel
- Provide daily quality reports & early warnings to SAS Head of Quality before escalation
- Ensure quality issue communication between SAS shifts
- Perform minor reworks on non-critical modules
- Initiate containments for issues found on received modules
- Facilitate return of JIS racks per SAS-customer agreement
- Support activities improving SAS–customer working relationship

Кого мы ищем

- possibly experience in the automotive industry; potentially also 1st time experience
- 2-5 years of experience in process quality area
- product knowledge
- process knowledge
- control plan
- technical understanding
- problem-solving experience & methodologies
- customer specific requirements

Что мы предлагаем

- Competitive Pay
- Medical Benefits
- 401K
- Paid time off

