

Experienced

Engineer

Modules & Polymer Products - Motherson Technology Services Limited (MTSL) - Sanand, India

At Motherson, we're committed to creating long-term jobs and advancing global careers. Featured on TIME's World's Best Companies list, we are a diversified global design, engineering, manufacturing, assembly and logistics specialist, delivering full-system solutions to customers across industries. With a focus on innovation, quality and sustainability, we strive to be a trusted industrialisation partner and an employer that nurtures a diverse, inclusive workplace.

Our Modules and Polymer division leads automotive innovation, producing everything from plastic components to complex integrated systems. Trusted by major OEMs worldwide, we also specialise in mould design, tooling, and high-quality upholstery for passenger vehicles. Join us in shaping the future of mobility.

What you'll do

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- Customer Support**
- Handle customer complaints and technical issues related to product and process quality.
- Prepare and implement **8D reports** for customer complaints and ensure timely closure of corrective actions.
- Perform **root cause analysis** using problem-solving tools such as 5 Why, Fishbone, and Pareto analysis.
- Prepare and review **PFMEA, Control Plans, SPC, and MSA** documents.
- Coordinate with Quality, Production, and Process Engineering teams for effective problem resolution.
- Monitor customer requirements and ensure corrective and preventive actions are implemented.
- Prepare **PowerPoint presentations** for customer meetings, problem reviews, and improvement activities.
- Communicate effectively with customers and internal cross-functional teams.

Process Engineer

- Manage and monitor **moulding, coating, and assembly processes** for automotive lighting products.
- Ensure processes meet quality, productivity, and customer requirements.
- Monitor process parameters and implement improvements to reduce defects and process variation.
- Apply **SPC and MSA** techniques to monitor and validate process capability and measurement systems.
- Prepare and update **PFMEA, Control Plan, work instructions, and process documentation**.