

Experienced

Engineer Customer Quality

Chennai, India

This position is a replacement for Mr. Pradeep K., Engineer (Customer QAD), and we are proposing to fill this role at the Engineer or Senior Engineer level.

What you'll do

1. Handle customer complaints and implement corrective & preventive actions (8D, CAPA, 5 Why, FTA)
2. Provide quick and effective responses to customer queries
3. Prepare and submit PPAP & ISIR documents
4. Monitor customer portals and OEM scorecards (Hyundai, Kia, Renault, Stellantis, MSIL)
5. Perform warranty analysis and implement corrective actions
6. Execute interim containment actions for customer and warranty issues
7. Support and manage customer audits (5 Star, VSA, MPA, ASES)

What we are looking for

1. Bachelor's degree in Electrical Engineering, Automation, Mechatronics, Mechanical or related field.
2. 2-5 years of experience in Customer Quality / Automotive Industry (preferred)
3. Knowledge of quality tools (8D, CAPA, FTA, 5 Why)
4. Good communication and customer handling skills
5. Familiarity with automotive standards and OEM requirements

What we offer

The team is growing at the same time our Group grows. Therefore, there are many opportunities for you to grow with us!

Benefits as per our company policy



Apply here
Scan the QR code and apply on
careers.motherson.com